

Leading Healthcare Improvement

QUERI Learning Hub

The LHI Hub develops leaders through interactive, hands-on training in improvement and change management leadership theory and practice.



LHI TRAINING MODULES:

- Each module is **90-minute synchronous web-based** with time in-between for learners to work on projects
- **Small group discussions** with coaches and facilitators during each session



INTENDED AUDIENCE:

- **Frontline providers, operations staff and healthcare teams** who are implementing best practices and leading change

MODULE 1	MODULE 2	MODULE 3	MODULE 4	MODULE 5	MODULE 6
Generate Urgency learning how to create urgency to address a clinical problem, message framing, storytelling, and assessing threats and opportunities of addressing the problem.	Build Teams & Communicate Vision forming an interprofessional team, influencing and managing relationships, and creating a clear vision to communicate the problem with the aid of quality improvement tools.	Solve Problem solving problems by more effectively defining, collecting, and analyzing data to show value of a change to key stakeholders.	Celebrate Victories strategically using Plan-Do-Study-Act cycle to generate short-term wins to maintain support for a change project.	Build Momentum & Embed Change understanding of organizational culture to facilitate and build on maintaining and embedding a project change	Additional Feedback & Coaching providing guidance and next steps on individuals projects as well as post-assessment

LEARNER TAKEAWAYS:

What **barriers** did this course **help you overcome** in relation to your QI project?

"Understanding the importance of buy in"

"Engaging key team members"

"Brainstorming potential facilitators and barriers. Helped to gain knowledge about how to get buy in from key stakeholders."