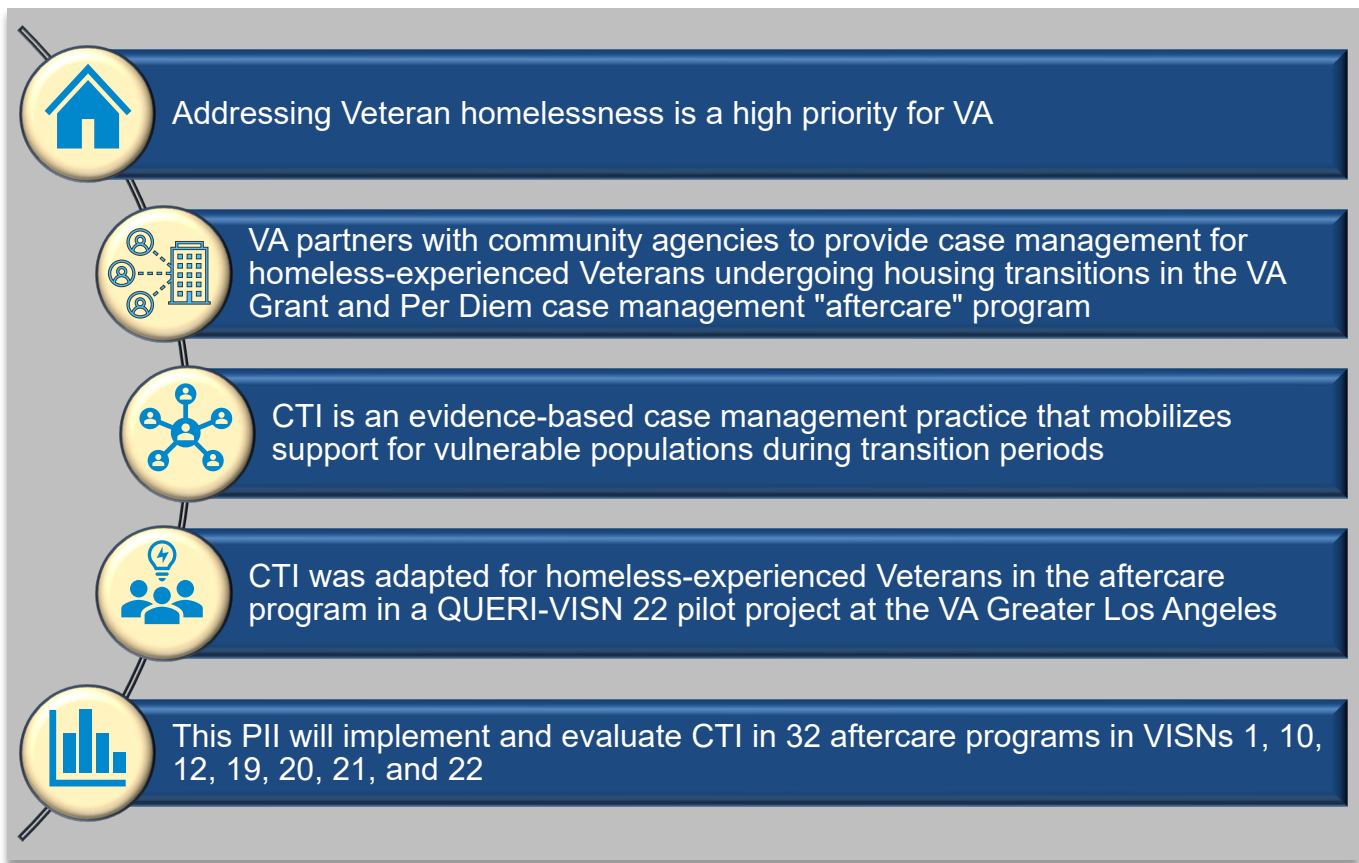


Implementing and sustaining Critical Time Intervention (CTI) to support housing transitions for homeless-experienced Veterans

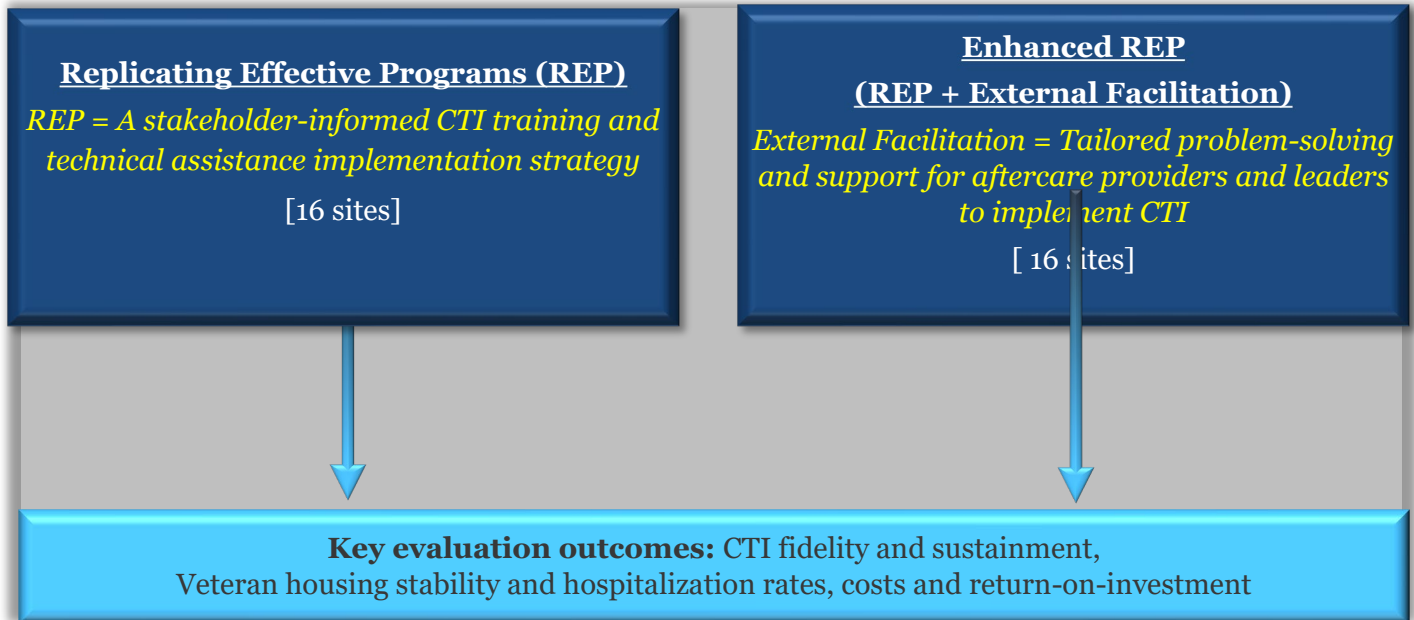
The VA Grant and Per Diem (GPD) program is a unique investment in helping Veterans obtain and retain permanent housing. The GDP case management aftercare program provides six months of case management for homeless-experienced Veterans undergoing housing transitions. At present, no specific case management paradigm is required in the aftercare program, resulting in significant practice variation across sites. This QUERI-VISN Partnered Implementation Initiative (PII) implements and evaluates Critical Time Intervention (CTI)—an evidence-based, structured, and time-limited case management practice—in 32 aftercare sites in 7 VISNs across the Nation. The project's overall goal is to identify effective practices to spread and sustain CTI, and evaluate their associated costs, in the aftercare program.

Critical Time Intervention (CTI)



Implementation and Evaluation strategies

We will support 16 aftercare sites with a stakeholder-informed training and technical assistance implementation strategy called “Replicating Effective Programs (REP).” Another 16 aftercare sites will receive REP augmented with weekly tailored support (“external facilitation”) to adopt and incorporate CTI into their routine care process. We will compare the impacts of REP versus REP enhanced with external facilitation (“enhanced REP”) to understand which strategy works better. We hypothesize that enhanced REP will have higher costs than REP alone but will result in stronger CTI fidelity and sustainment, as well as improved Veteran housing stability and decreased hospitalizations.



Anticipated impacts

- CTI training and technical assistance for 107 VA and aftercare staff affiliated with 32 aftercare sites in VISNs 1, 10, 12, 19, 20, 21, and 22, collectively serving 2,040 Veterans each year.
- Improved housing stability and decreased hospitalizations among Veterans in the aftercare program.
- Improved Veteran and case manager experiences with services provided in the aftercare program.

Products for program partners

- A business case analysis of the costs, cost offsets, and non-financial benefits of CTI implementation in the aftercare program, comparing REP versus enhanced REP with external facilitation as approaches to support CTI implementation.
- An online implementation playbook that includes CTI training and technical assistance materials, an external facilitation guide, implementation tip sheets, leadership briefings, and answers to frequently asked questions.

For more information, visit our website:

www.VACTItoolkit.com

If you would like to learn more or partner with us, please contact our Project Director, Jenny Barnard, at

VHAWLAHousingTransitionsQUERI@va.gov

Principal Investigators:

Sonya E. Gabrielian, MD, MPH

Kristina M. Cordasco, MD, MPH, MSHS

Erin P. Finley, PhD, MPH