

In addition to medical rehabilitation services, the Polytrauma Rehabilitation Centers offer psychosocial support for both patient and family, and education and training to prepare patients and families for success after going home. Our teams of highly qualified rehabilitation experts blend unmatched experience with advanced technology and the creative spirit that has led to many important initiatives in the art and science of rehabilitation medicine.

The Polytrauma Rehabilitation Centers coordinate the transfer and provision of health care for TBI patients within the VA and between VA and DoD and ensure timely access to veterans' benefits. With a positive and caring attitude, the Polytrauma Rehabilitation Centers offer a powerful community of hope and possibilities.

*To that end,  
VA's commitment to  
injured service  
members and veterans  
is firm.*



**Contact information for the  
Polytrauma Rehabilitation Centers:**

***Minneapolis***

1-866-414-5058 x3235

***Palo Alto Health Care System***

1-800-455-0057

[www.palo-alto.med.va.gov/](http://www.palo-alto.med.va.gov/)

***Richmond***

1-804-675-6444

[www1.va.gov/netsix-ciirp/](http://www1.va.gov/netsix-ciirp/)

***Tampa***

1-813-972-7688

[www1.va.gov/visn8/tampa/pmrs](http://www1.va.gov/visn8/tampa/pmrs)

[www1.va.gov/visn8/tampa/polytrauma](http://www1.va.gov/visn8/tampa/polytrauma)

***Physical Medicine & Rehabilitation  
Services (PM&RS) National Program  
Office Special Programs***

1-813-972-7688

[www1.va.gov/health/Rehab/SpecProg\\_TBI.htm](http://www1.va.gov/health/Rehab/SpecProg_TBI.htm)

***VA's Health Benefits Service Center***

Enrollment assistance available Mon-Fri  
between the hours of 8:00 AM and 8:00 PM  
EST by calling 1-877-222-VETS



**POLYTRAUMA  
REHABILITATION  
CENTERS**

**Rebuilding  
Wounded  
Lives**



*The Polytrauma Rehabilitation Centers reflect VA's commitment to care for the men and women who have served in uniform. A reality of combat is that some return with loss of limbs, traumatic brain injuries, and other severe injuries.*



The Department of Veterans Affairs (VA) recognized that it must provide specialized care for military service members and veterans who sustained multiple and severe injuries.

Consequently, VA designated four regional Traumatic Brain Injury (TBI) Lead Rehabilitation Centers, located in Minneapolis, MN, Palo Alto, CA, Richmond, VA, and Tampa, FL, as Polytrauma Rehabilitation Centers. These Centers offer unique and highly specialized rehabilitation, bringing experts together to provide innovative, personalized treatment to help the injured service member or veteran achieve optimal function and independence within a community.



*Minneapolis*

*Palo Alto*



*Richmond*



*Tampa*



The VA Medical Centers where the Polytrauma Rehabilitation Centers are located are accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO), and the inpatient rehabilitation programs are CARF accredited – The Rehabilitation Accreditation Commission. Patients treated at these facilities may have a serious TBI alone or in combination with amputation, blindness, or other visual impairment, complex orthopedic injuries, auditory disorders, and mental health concerns. Because TBI influences all other areas of rehabilitation, it is critical that individuals receive TBI care prior to, or in conjunction with, rehabilitation for their additional injuries.