VHA Support Service Center (VSSC)

- Click: http://vssc.med.va.gov/
- From the top tool bar select **USER ACCEPTANCE TRAINING** – a new window will open
- From the **PRODUCT** column select Heart Failure Readmission Summary – a new window will open
- Select **VISN**, Select **QUARTER**, Select **FACILITY** and click **VIEW REPORT**
- Three tables populated with data will appear – table descriptions are as follows:

TABLE 1:
It includes heart failure patients NOT receiving palliative care. Heart failure patients are counted once for each facility/level if they have a heart failure diagnosis in the last year, beginning with the fiscal quarter starting date. A patient may have multiple admissions with a heart failure diagnosis during that period, but is only counted once. If a readmission for any cause occurred within 30 days of a CHF discharge, the patient is considered to have a readmission within 30 days of discharge for the entire reporting period. The heart failure readmission rate in this management summary is calculated differently than the CMS rate. We plan to publish that rate on this report when available

TABLE 2:
It includes the entire heart failure cohort. The difference from the performance measure table (above) is all heart failure patients (unique) are included regardless of palliative care visits and provided so the entire heart failure population can be managed.

TABLE 3:
In this table, each admission (not unique patients) with a heart failure ICD 9 code as the principal diagnosis is included.